



Aluminum Products Limited Warranty

Warranty Coverage: Aldora Aluminum and Glass Products, Inc. (“Aldora”) provides this Limited Warranty, ensuring that aluminum products supplied will be free from defects in material for a period of two (2) years from the original date of shipment. In addition to this, Aldora extends a limited lifetime warranty specifically covering the integrity of corner constructions on aluminum doors (Excluding terrace doors). This warranty is contingent upon correct product installation, compliance with provided instructions, and adherence to all relevant building codes and industry standards. It is the sole responsibility of the installer, contractor, architect, or owner (collectively "Customer") to ensure that products are appropriately selected for their intended application.

Warranty Exclusions: This warranty explicitly excludes coverage for any defects or damages arising from improper product use; exposure to inappropriate cleaning agents or chemicals (including solvents, acids, alkalis); faulty building design or construction practices; natural disasters and extreme environmental conditions such as hurricanes, flooding, earthquakes, or abnormal weather events; negligent handling or intentional misuse; ordinary wear and tear; scratches or other superficial damage; or incompatibility with surrounding materials. The warranty will be invalidated if Aldora does not receive full payment for the products and services in accordance with the agreed upon payment terms.

Your Legal Rights: No warranties other than this explicitly stated Limited Warranty are provided by Aldora. Any implied warranties, including implied warranties of merchantability or fitness for a particular use, are limited strictly to the timeframe outlined within this Limited Warranty. Certain jurisdictions may not allow restrictions on the length of implied warranties; thus, these limitations might not apply to all customers. No implied warranty shall be altered or extended through prior dealings, performance standards, or trade customs. This warranty conveys specific legal rights, which may vary from state to state. It applies solely to Aldora products purchased and installed within the United States beginning January 1, 2011.

Claim Process: To submit a claim under this warranty, the Customer must notify Aldora Aluminum and Glass Products, Inc., Technical Services Department in writing within fifteen (15) calendar days of detecting a defect. Such written notice must include proof of purchase and a detailed description of the defect. Aldora reserves the right to physically inspect the installation site and obtain samples of the products before verifying the validity of a claim. Any repairs or replacements initiated without Aldora’s prior written consent will result in voiding of the warranty.

Exclusive Remedy: If Aldora verifies a defect covered by this warranty within the warranty period, the company's sole obligation will be either to replace the defective product at no additional charge (FOB nearest Aldora facility to the installation site) or refund the original purchase price of the defective product. Aldora shall not be responsible for costs related to product removal, reinstallation, or any incidental or consequential damages, including attorney fees. Any replacement or repaired product provided will continue to be covered under the original warranty terms for the remaining duration of the warranty period.